Performance Objective	Description	Measure	How Measured	Responsibility	Comments (See Note 1)
1	Schedule Input and Maintenance 5.3.1	100%	Sample on Quarterly Basi	COR	e-cdr
2	Vessel Posting to CARE II 5.3.2	No measure			
3	Booking Acceptance 5.3.3	100%	Daily Reports	Booking Office	e-cdr as required to COR
4	Spotting Empty Containers 5.4.1	100%	Exception Report	COR	e-cdr
5	Container Pickup 5.4.2	100%	Exceptions Report	COR	e-cdr
6	Chassis Requirement	No measure			
7	GTMO Inland Delivery 5.4.4	100%	Exception Report	COR	
8	CONUS Discharge/ Inland Delivery	100%	Exception Report	QAE	e-cdr to COR
			Outgate Information	QAE	e-cdr to COR and consignee
9	Controlled Atmosphere Service 5.5.1	100%	Exception Report	QAE/GTMO	e-cdr to COR,consignee and shipper
10	Cargo Handling	No measure	OS&D Report	COR	e--cdr
11	Provide Tally Sheets 5.5.3	100%	Upon occurrence	QAE	e-cdr to COR
12	Notification of Damaged Cargo	No measure	OS&D report	COR	e-cdr
13	Re-spot Service	No measure			
14	POV Processing 5.5.6	100%	Exception report	QAE	e-cdr to COR
15	Flat-racks Service 5.5.7	100%	Exception report	QAE	e-cdr to COR
16	Quality of Refrigerated Containers 5.5.6	100%	Exception report	QAE	e-cdr to COR and consignee
17	Temperature Recorder 5.6.3	100%	Exception report	QAE	e-cdr to COR
18	Maintenance and Fuel	No Measure			
19	Provide Hazardous Waste Containers	No Measure			
20	Container Identification	No Measure			
21	Equipment Pools 5.10.1	100%	Exception report	QAE	e-cdr to COR
22	Break Bulk Service	No measure	OS&D Report	COR	
23	Operational Reports 5.12.5	90%	Reports as Specified	COR	e-cdr
24	Event Reporting 5.13.1.3	100%	Reports as Specified	COR	e-cdr
25	Accuracy of EDI transactions 5.13.1.4	90%	Exception Report	COR	e-cdr
Note 1:	e-cdr is an electronic contract discrepancy report and should be filed on each violation. May result in a note in the annual Performance Assessment Report (PAR) or Liquidated Damages (See 52.211-11)				